Firmware Update Process:
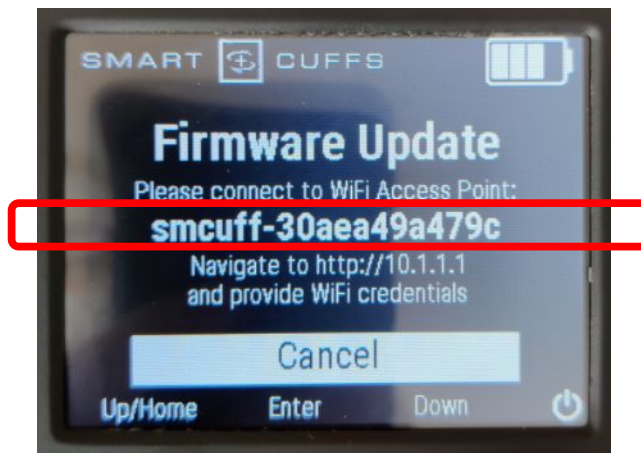
1. Navigate to the Firmware Update menu item:

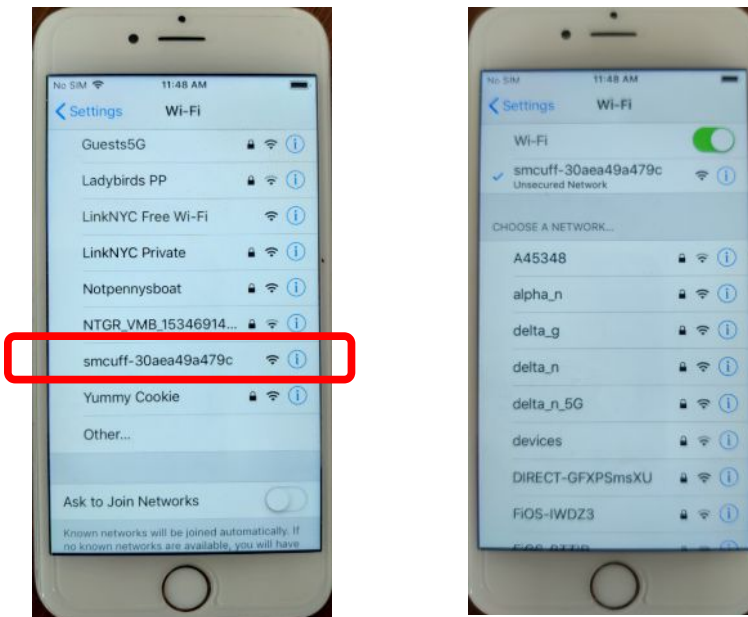Main Menu → **Update Settings** → **Update Firmware**

2. Take note of the WiFi Access Point the unit created for you to supply your **Home** or **Office** network WiFi credentials:

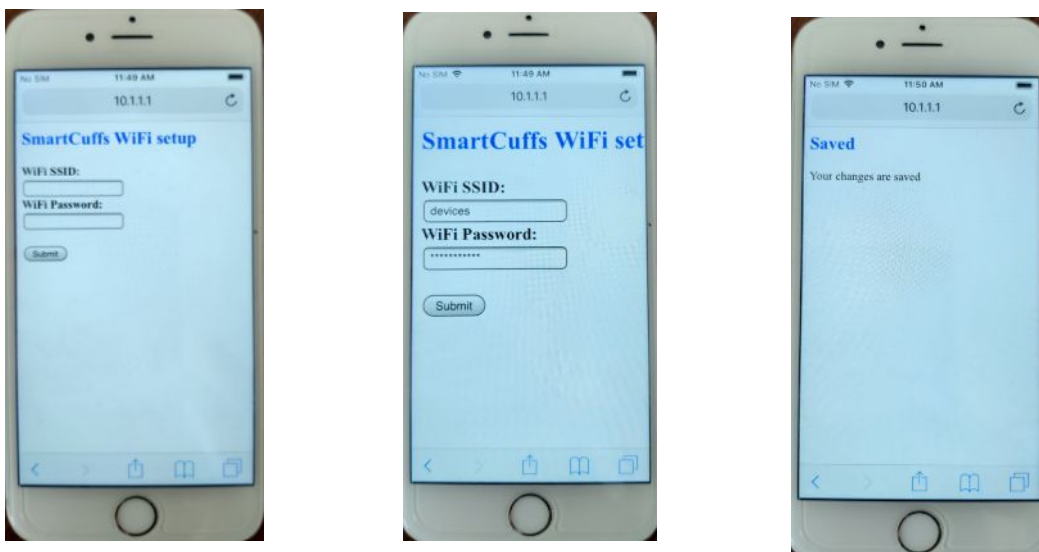3. On your phone (or computer), locate and connect to this wireless network.

The network may say "No Internet" or "Unsecured Network". This is expected behavior.

4. In the Internet Browser (Safari, Chrome, Edge, Firefox, Internet Explorer, etc) navigate to the following address:

http://10.1.1.1

provide WiFi credentials of your **Home** or **Office** network
and tap on **Submit** button

(continued on the next page)

5. The unit will connect to your Home or Office WiFi network and perform Firmware Update.

Important things to consider:

1. Please make sure the unit is fully charged or is plugged into the power outlet while performing the Firmware update

2. Please situate the unit close to the WiFi router or access point to make sure the signal is strong

3. Please check your internet connection (one way is to use this service **http://www.speedtest.net**). If the internet connection is slow or unstable the update may fail.